

# What our clients are saying about DogTopia!

"I like how well the staff manages the process; scheduling, the dog transfer, and the orientation program. They provide an excellent orientation, are great with Sport and they maintain the facility very well. I like the flexible scheduling. My work is not 9-5 and there are days that I need daycare at the last minute. DogTopia serves this need very well."

— Peg McNally  
with Sport

"The staff has genuine concern for my dog. They are very friendly and always accomodating."

Katie Stewart  
with Tyson

"I like all the friendly ladies! Every single one is dedicated to our dogs. Everyone has the system down pat and it runs smoothly. Everyone is helpful, flexible, nice, nice, nice and Daisy is even happier! The staff is the best and they show real love. Daisy is thrilled to go to DogTopia. She loves going and comes out just as happy, but tired. When Daisy gets home, she curls up and sleeps for a day and a half! Seriously, it is a pleasure that we can deal with her and see her personality. Without DogTopia, she can get off the wall. Just don't close up! For 30 years we never knew of these places - they weren't around. Now there is no way that we could live without you."

David and Pam Schwartz  
with Daisy

"I like the availability, there's never been a day that Ernie hasn't been able to come in. The staff is great! Friendly, very helpful and they really seem to love dogs. You all are doing a great job and I'm thankful that your located so close to my home. Your prices are reasonable which allows me and Ernie to take advantage of such a great thing. Thanks!"

— JoAnn Dickey  
with Ernie

"I like the convenience, friendliness of the staff, and the flexibility. I can trust DogTopia and the staff and know that Chloe is well cared for. They communicate any problems or issues, if needed. When Chloe gets home, I usually have to peel her off the couch, she is exhausted! I like the recent changes and upgrades to the facility!"

— Danielle Merriman  
with Chloe

"I like that the facility is clean, active and well cared for. Foster is in 7th heaven when he comes. Foster loves the staff, they are professional, courteous, and pay close attention to the dogs. I love that he sleeps when we get him home!"

Carol Rainey  
with Foster

**Come see  
the difference  
for yourself!**



Daycare for Dogs

Dear Dog Owner,

Thank you for considering DogTopia Daycare for Dogs, to provide daytime exercise, companionship and love for your best friend!

Enclosed you will find our client packet which includes a Client Information and Release form, a Canine Profile form, information regarding our policies and The Realities of Daycare for Dogs. Please take the time to complete the Information, Release and Canine Profile forms. The information you will provide on these forms is extensive and will help us understand the needs of your dog. **Please call us at (216) 291-0605 to schedule a client/dog interview when all forms are complete.** The forms must be completed in their entirety before your interview appointment. This includes getting your dog's medical information and veterinarian's signature (See p.2 of the Client Information and Release form).

There is a \$10.00 non-refundable fee for the interview.

As part of the interview process, you will be asked a series of questions regarding your paperwork, at which time your dog will be tested for suitability into our daycare program. The temperament test will take approximately 30 – 45 minutes and is done to ensure your dogs safety, as well as the safety of our staff and client dogs. We'll test your dog for possessiveness of toys and treats, if your dog likes to be petted, and is overall people and dog friendly. We'll also introduce your dog to a few of our current daycare dogs to see how comfortable, or uncomfortable your dog is. Since this is an important process to your dog being accepted into the daycare program, we ask that you not schedule your dog's evaluation on a day that s/he has been groomed or had a veterinary appointment. In addition, we ask that you please not bring children to the testing.

Please note that your dog must pass the temperament test and dog-to-dog introduction to be considered for our daycare program. All new dogs that pass will be accepted on a ½ day trial basis to make a proper assessment for suitability and to make sure they are not overwhelmed on their first day. We want your dog to have a pleasant experience here, and safety is of our utmost concern.

Again, I thank you for considering DogTopia. We look forward to meeting you and your dog!

Sincerely,

Connie M. Karlowicz  
Owner



## DOG-TOE-PEE-AH

1. An ideally perfect place for canines of all breeds.
2. A location for canines to spend perfect days in harmonious social conditions.

### Medical and Behavioral Requirements

All dogs must meet the following criteria to be accepted into Dogtopia Daycare:

- ❖ 3 months of age and older
- ❖ **Spayed or neutered (6 months and older)**
- ❖ Physical exam - required annually
- ❖ Current on all vaccinations
  - DA2PP (Distemper/parvo combo)
    - required at least every 3 years
    - puppies boosted 1 year after 1<sup>st</sup> series
  - Rabies
    - required every 3 years
    - puppies under 1 year old must be boosted 1 year after 1<sup>st</sup> vaccination
  - Bordatella (Kennel Cough)
    - required every **6 mos.**
- ❖ Negative fecal test
  - required annually or as needed
- ❖ Negative heartworm test
  - required annually
- ❖ On flea preventative **year round**
  - acceptable products are Frontline, Advantage or Revolution
- ❖ On Heartworm preventative **year round**
- ❖ Veterinarian's signature on dog's medical record form
- ❖ Pass temperament test
- ❖ Successfully complete dog-to-dog introduction without displaying aggression

It is our goal to make your dog's visit enjoyable while attending Dogtopia by providing exercise, companionship and love. To help ensure both the health and safety of your pet, the above requirements are strictly enforced.



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## Prices

### Daycare

- Full Day Full Day of daycare (over 7 hours) \$23.00
- Half-Day Half Day of daycare (6 hours or less) \$15.00

### Late Fees:

- Late pick up \$1.00 per minute after 7:00 PM
- Half Day late fees: \$2.50 per every 15 minutes over 6 hours – if you reach 7 hours, you will be charged for a full day of daycare.
- 5 Full Days Package \$115.00
- 10 Full Days Package \$230.00 (get 11 full days for the price of 10!)
- 10 Half Day Package \$150.00 (get 11 half days for the price of 10!)
- 20 Full Days Package \$460.00 (get 23 full days for the price of 20!)
- 20 Half Day Package \$300.00 (get 23 half days for the price of 20!)
- 
- DogT Dry Dog Food \$1.00 per feed

### Overnight Boarding:

We provide overnight boarding 7 days a week at DogTopia, including holidays.

**There are no drop off or pick up times on holidays!**

**Your dog must be pre-screened for daycare** (our evaluation process) and meet all criteria for daycare prior to boarding overnight; your dog will be in daycare during the day while at DogTopia and will be crated during overnight hours.

Please bring food for your dog and label it with your dog's name. You may bring a blanket and/or toys for your dog, however, we will not place any bones, etc... with your dog in its overnight crate, only a KONG with treats and/or peanut butter to keep your dog busy.

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Sunday drop off and pick up times: 7-9 am and 4-6 pm ONLY.

\*There will be a \$2.50 charge for every 15 minutes over 9 am drop off time or the 6 pm pick up time.

**Cost:** \$23 per day M-Sun., including holidays, \$15 per night for overnight boarding = **\$38 total per day**

**Reservations are required for overnight boarding.**



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**Client Information**

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_

*Street Address*

*Apt./Unit*

*City*

*State*

*Zip Code*

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

E-mail address: \_\_\_\_\_

Individuals authorized to pick up dog(s):

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Emergency Contact (do not include veterinarian):

Name: \_\_\_\_\_

Address: \_\_\_\_\_

*Street Address*

*Apt./Unit*

*City*

*State*

*Zip Code*

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

**Dog Information**

Name: \_\_\_\_\_ Breed: \_\_\_\_\_

Age: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ How long have you owned this dog? \_\_\_\_\_

Regular Medications: \_\_\_\_\_

Special Medical Needs: \_\_\_\_\_

Special Instructions: \_\_\_\_\_

Is your dog spayed/neutered?  Yes  No Male / Female  
 Is your dog allowed to have treats?  Yes  No

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_



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### Medical Records

Owner's Name: \_\_\_\_\_ Dog's Name: \_\_\_\_\_

Veterinarian's Name: \_\_\_\_\_ Hospital Name: \_\_\_\_\_

Hospital Address: \_\_\_\_\_

Hospital Phone: \_\_\_\_\_ Hospital Fax: \_\_\_\_\_

Please note the date of the dog's last:

Physical Exam \_\_\_\_\_ Bordatella \_\_\_\_\_

Date Altered: \_\_\_\_\_

Rabies Vaccination: \_\_\_\_\_ Circle one  
1 year 3 year

DA2PP \_\_\_\_\_ 1 year 3 year

Fecal Sample \_\_\_\_\_ Positive Negative

Heartworm Test \_\_\_\_\_ Positive Negative

Heartworm Preventative – Last date Purchased: \_\_\_\_\_

Flea Preventative – Last date Purchased: \_\_\_\_\_

Medications: \_\_\_\_\_

Known Allergies: \_\_\_\_\_

Does the dog have any restrictions on activities or movements? If yes, please describe:

\_\_\_\_\_

The above medical information is true to the best of my knowledge.

\_\_\_\_\_  
Veterinarian's Signature

\_\_\_\_\_  
Date

In the event of an emergency, Dogtopia has my permission to transport \_\_\_\_\_ to the above veterinarian. In the event that the emergency is life threatening, or the above veterinarian is unavailable, the dog will be taken to Rainbow Veterinary Clinic. All payment arrangements will be made between the dog owner and the treating veterinarian. Please make your veterinarian aware of these arrangements.

\_\_\_\_\_  
Owner's Signature

\_\_\_\_\_  
Date



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**Canine Profile**

Client Information

Client Name: \_\_\_\_\_ Dog's Name: \_\_\_\_\_

How long have you owned your dog? \_\_\_\_\_ Where did you get your dog? \_\_\_\_\_

If your dog is adopted, do you have knowledge of your dog's past history? Yes  No

If yes, please describe: \_\_\_\_\_

How does your dog behave around children, adults (male and female), and other animals?

Do you have other animals in your home? Yes  No

If so, please list:

Species	Breed	Age	Altered	Sex
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

Describe how your dog gets along with the other animals in your house: \_\_\_\_\_

Health and Grooming

	Yes	No
Does your dog take any medications?	<input type="checkbox"/>	<input type="checkbox"/>
Does your dog require any restrictions in activities or movements?	<input type="checkbox"/>	<input type="checkbox"/>
Does your dog have any allergies?	<input type="checkbox"/>	<input type="checkbox"/>
Does your dog like to be brushed?	<input type="checkbox"/>	<input type="checkbox"/>
How often do you brush your dog? _____		
Does your dog react to having their nails clipped?	<input type="checkbox"/>	<input type="checkbox"/>
Is your dog sensitive in any area of their body?	<input type="checkbox"/>	<input type="checkbox"/>

If you answered "YES" to any of the above questions, please explain below:

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



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**Behavioral Profile**

Behavioral Questions

Please note, acceptance or denial into Dogtopia Daycare for Dogs is not dependent on any single answer to any of the following questions. Our Daycare Coordinator evaluates each application as a whole and factors in many issues in a determination of placement.

Please check the following behavior issues that apply to your dog:

	Yes	No		Yes	No
Chews excessively	<input type="checkbox"/>	<input type="checkbox"/>	Runs away	<input type="checkbox"/>	<input type="checkbox"/>
High Jumper	<input type="checkbox"/>	<input type="checkbox"/>	Dog Aggressive	<input type="checkbox"/>	<input type="checkbox"/>
Toy Possessive	<input type="checkbox"/>	<input type="checkbox"/>	Food Aggressive	<input type="checkbox"/>	<input type="checkbox"/>
People Aggressive	<input type="checkbox"/>	<input type="checkbox"/>	Cat Aggressive	<input type="checkbox"/>	<input type="checkbox"/>
People Possessive	<input type="checkbox"/>	<input type="checkbox"/>	Digs	<input type="checkbox"/>	<input type="checkbox"/>
Unruly	<input type="checkbox"/>	<input type="checkbox"/>	Shy	<input type="checkbox"/>	<input type="checkbox"/>
Stool eater	<input type="checkbox"/>	<input type="checkbox"/>	Picky Eater	<input type="checkbox"/>	<input type="checkbox"/>
Jumps Up	<input type="checkbox"/>	<input type="checkbox"/>	Barks excessively	<input type="checkbox"/>	<input type="checkbox"/>
Escapes	<input type="checkbox"/>	<input type="checkbox"/>	Does not obey commands	<input type="checkbox"/>	<input type="checkbox"/>
Separation Anxiety	<input type="checkbox"/>	<input type="checkbox"/>	House soils	<input type="checkbox"/>	<input type="checkbox"/>
Non-submissive	<input type="checkbox"/>	<input type="checkbox"/>	Overly submissive	<input type="checkbox"/>	<input type="checkbox"/>

Has your dog been in day care before? If so, where and when? \_\_\_\_\_

Do visitors bring their dog to your home? \_\_\_\_\_

If yes, how does your dog react? \_\_\_\_\_

How does your dog react to strangers coming into your home or yard? \_\_\_\_\_

Are there any kinds of people your dog automatically fears or dislikes? \_\_\_\_\_

Are there any kinds of dogs your dog automatically fears or dislikes? \_\_\_\_\_

How does your dog react to puppies? older dogs? \_\_\_\_\_

What does your dog do when you are not at home? \_\_\_\_\_

How does your dog act when you come home at the end of the day? \_\_\_\_\_

How does your dog show he/she is happy? \_\_\_\_\_

How does your dog react to other dogs approaching when you're on a walk?

On lead: \_\_\_\_\_

Off lead: \_\_\_\_\_

How many times a week is your dog walked? \_\_\_\_\_

How long are the walks? \_\_\_\_\_

Does your dog jump on people, if so, when? \_\_\_\_\_

Does your dog growl at people, if so, when? \_\_\_\_\_

Has your dog ever bitten any person or dog? \_\_\_\_\_

If so, what were the circumstances? \_\_\_\_\_

Has your dog ever jumped a fence? if so, how high was the fence? \_\_\_\_\_

Does your dog frighten easily? \_\_\_\_\_

Have you ever tried taking food or toys away from your dog? If so, what happened?

Has your dog ever had off leash playtime with other dogs? \_\_\_\_\_

Does your dog prefer male or female dogs?

What type of play does your dog prefer with humans and with other dogs?

Has your dog had any formal obedience training? If so, where and when?

What commands does your dog know?

Does your dog know any hand commands? If so, what?

Does your dog have a command for? If so, please write your command.

	Yes	No	
Quiet	<input type="checkbox"/>	<input type="checkbox"/>	_____
Play	<input type="checkbox"/>	<input type="checkbox"/>	_____
Bathroom	<input type="checkbox"/>	<input type="checkbox"/>	_____
Settle	<input type="checkbox"/>	<input type="checkbox"/>	_____

Does your dog have any problems in the following areas? If so, please describe.

	Yes	No
Mouthiness:	<input type="checkbox"/>	<input type="checkbox"/>
Housetraining:	<input type="checkbox"/>	<input type="checkbox"/>
Barking:	<input type="checkbox"/>	<input type="checkbox"/>
Digging:	<input type="checkbox"/>	<input type="checkbox"/>
Ignoring Commands:	<input type="checkbox"/>	<input type="checkbox"/>
Loud noise	<input type="checkbox"/>	<input type="checkbox"/>
Fast motion	<input type="checkbox"/>	<input type="checkbox"/>
Being petted	<input type="checkbox"/>	<input type="checkbox"/>
Being restrained	<input type="checkbox"/>	<input type="checkbox"/>
Being bathed	<input type="checkbox"/>	<input type="checkbox"/>
Being brushed	<input type="checkbox"/>	<input type="checkbox"/>
Being grabbed	<input type="checkbox"/>	<input type="checkbox"/>
Being punished	<input type="checkbox"/>	<input type="checkbox"/>
Being rolled over	<input type="checkbox"/>	<input type="checkbox"/>
Having paws/nails touched	<input type="checkbox"/>	<input type="checkbox"/>
Having mouth looked at	<input type="checkbox"/>	<input type="checkbox"/>
Having tail touched	<input type="checkbox"/>	<input type="checkbox"/>
Having valued objects taken away (bones, rawhide, toys, etc.)	<input type="checkbox"/>	<input type="checkbox"/>

Explanation: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please use the space below to tell us anything else you would like us to know about your dog.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Do we have permission to use photographs of your dog for newspaper, website, flyers, or brochures?

\_\_\_\_\_ Yes \_\_\_\_\_ Initials \_\_\_\_\_ No \_\_\_\_\_ Initials

Signature:

Date:

\_\_\_\_\_



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**Hold Harmless Agreement**

Dogtopia Daycare for Dogs is equivalent to the owners, employee(s), representative(s), or any other person(s) affiliated with Dogtopia shall herein be referred to as Dogtopia.

By signing this form, you or your representative(s) \_\_\_\_\_ (print your name) shall hereinafter be referred to as **“Client,”** and agree not to hold Dogtopia liable for any injuries to your dog \_\_\_\_\_ (print your dog’s name) while in the care of Dogtopia. You also affirm that your dog has not harmed any person or dog, and is in good health with no communicable diseases.

Your signature also affirms the following:

1. Your dog is not a “dangerous dog” or “vicious animal” as described by attached description on page 11.
2. You understand that you may be held liable and fully financially responsible for any harm or damage that is caused by your dog.
3. Dogtopia is not financially responsible for any harm or damage to your dog from any problem arising from your dog’s attendance at Dogtopia.
4. Your dog will be dealt with in a manner compatible with Dogtopia guidelines and/or at the discretion of the Dogtopia staff.
5. Copies of Medical Records will be kept current and forwarded to Dogtopia within 30 days of your dog’s most recent veterinarian visit.
6. Dogtopia may refuse admission or readmission of any dog solely on their discretion.
7. I understand that my dog, as well as all other dogs attending Dogtopia, may be unpredictable. I hereby assume all risks involved in my and my dogs attendance at Dogtopia. I further release and agree to defend, indemnify and other wise hold harmless Dogtopia Daycare for Dogs, its director, officers, employees, and their agents, associations, or partnerships from any and all claims arising out of my dog’s conduct or any damages or injuries caused or sustained by my dog or myself.
8. This Agreement is in effect and shall apply indefinitely and during the course of each and every visit I and/or my dog make to Dogtopia Daycare for Dogs.
9. I understand that this agreement may be changed at any time, and I may be asked to sign a revised agreement. I also understand that while I am not under any obligation to sign such an agreement, my dog may be subsequently denied admission to Dogtopia.

Although we watch the dogs carefully, and **do not** take aggressive dogs, daycare can be hazardous due to all of the dogs playing together. They get rambunctious at times and we cannot be held responsible for injuries that may occur. Medical fees incurred from Rainbow Vet Clinic for the care of your dog while s/he is at DogTopia (for an injury or illness) will be your sole responsibility, as the dog’s owner.

By signing this form, you acknowledge that you understand and accept the terms and conditions set forth by this agreement.

Client Signature \_\_\_\_\_  
 Print Name: \_\_\_\_\_

Date: \_\_\_\_\_

Dogtopia Representative \_\_\_\_\_  
 Print Name: \_\_\_\_\_

Date: \_\_\_\_\_



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At DogTopia, we believe an exercised dog is a happy, better behaved dog, regardless of breed. We do not breed discriminate; all dogs must pass the identical temperament test and dog to dog introduction as part of your admittance into our daycare program. With that in mind, we felt it necessary to refer to the Ohio Revised Code regarding a “Dangerous Dog” or a “Vicious Dog” to clarify the type of dogs that are not suitable for our daycare program. While the Ohio Revised Code is not rewritten in its entirety, we have written those codes applicable to our program.

- (1) (a) “Dangerous dog” means a dog that, without provocation, and that has not been trained to assist law enforcement officers in the performance or their legal duties, has chased or approached in either a menacing fashion or an apparent attitude of attack, or has attempted to bite or otherwise endanger another person, while that dog is off the premises of its owner, keeper, harbinger, or some other responsible person, or not physically restrained or confined in a locked pen which has a top, locked fenced yard, or other locked enclosure which has a top.
- (2) “Menacing fashion” means that a dog would cause any person being chased or approached to reasonably believe that the dog will cause physical injury to that person.
- (3) “Vicious dog” means a dog that, without provocation, meets any of the following:
  - (i) has killed or caused serious injury, to any person;
  - (ii) has caused injury, other than killing or serious injury, to any person, or has killed another dog.
- (4) “Without provocation” means that a dog was not teased, tormented, or abused by a person, or that the dog was not coming to the aid or the defense of a person who has not engaged in illegal or criminal activity and who was not using the dog to carry out such activity.



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## Policies

### Reservations

- Reserve your dog's visit as far in advance as possible. Space is on a first-come, first-served basis, so it pays to plan early. It also helps if you have set days (i.e., every Monday, Wednesday, Friday, etc.). If you have set days, you need to let us know at least 24 hours in advance of any schedule changes or you will be charged for missed days.

### Cancellations

- There is a 24-hour cancellation policy. If you cannot make a scheduled visit, please notify us **by noon the day before** your scheduled visit (for a Monday visit, that means by Friday morning), no exceptions. Late cancellation for any reason, except illness, will result in your being charged for that day. You may tell us in person or notify us by phone at 216-291-0605.

### Feeding and Medication

- We will feed and/or medicate your dog at no charge, just provide us with that day's supply (labeled with your dog's name, your last name and AM/PM, please) at each visit. No bowls, toys or bedding at any time.
- Dogs that require extra care in medicating will be charged an additional fee commensurate with the amount of care needed.

### Sick Dogs

- If your dog is sick, please take them to the vet. We reserve the right to refuse a visit if your dog arrives sick or flea-infested. If your dog gets sick while here, we will either quarantine the dog until you can pick him or her up, or we will take the dog to Rainbow Veterinary Clinic if we deem it necessary. You will be responsible for any charges that occur for any necessary medical care.

### Pick-Up

- Please leave alternate pickup instructions.
- Please be prompt about picking up your dog at the end of the day. Our late fee is \$1/per minute after 7:00 PM.
- If you are late picking up your dog 3 times in a 6 month period, we will terminate your agreement with Dogtopia.



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### The Reality of Dog Day Care

Dogtopia exists because we love dogs and we respect their individuality and their limitations. It is our goal to provide a safe, clean environment for your pooch to play and we will always treat your dog as if it was our own (and ours are spoiled!).

Dogtopia Daycare for Dogs was created to provide a fun and healthy environment for dogs. The Dogtopia staff is trained to supervise the dogs in a controlled environment to assist in their play. Dog daycare, much like daycare for children, presents certain risks and realities of dogs in group care. Our goal is to minimize these risks, however, please be aware of some of the risks that are outlined below.

#### **DOG HEALTH ISSUES WHILE IN DOGGY DAYCARE:**

Just like kids in daycare, dogs in play care are susceptible to whatever bug is going around. While standard yearly vaccines are excellent in protecting dogs against the most serious diseases like parvo, distemper, and rabies, large gatherings of canines will come up with an occasional case of kennel cough or giardia. Your dog is at increased risk of catching communicable canine health issues when socializing or coming into contact with other dogs. DogTopia takes great diligence in minimizing health and safety risks; our clients must acknowledge a modicum of health risk.

Kennel cough or bordetella is the most frequent visitor to dog daycares. It's the pooch version of the flu that usually manifests as a deep froggy cough...usually when they first wake up or directly after exercising or barking. They may cough up white foamy mucus and be listless. Your dog can catch kennel cough at the dog park, dog daycare, walking around the neighborhood or even at the vet. It is a highly contagious, airborne virus and healthy dogs that show no symptoms can sometimes spread it. We recommend the bordetella vaccine on a twice a year basis and have found this to be a successful way to keep kennel cough at a minimum. Most dogs only get kennel cough once in their lifetime, similar to people with chicken pox.

Please quarantine all bordetella cases for 15 days – this will ensure that your dog's playmates won't come down with the yucks too. Please help us keep the pack in tip top health.

There are a number of great products that quickly eliminate fleas, and all DogTopia dogs are required to be on flea preventatives year round. NO flea collars, however, as they can be toxic if bitten or chewed.

Dogs can get worms while inspecting each other's body parts (butts are usually favorites) or from direct contact, like eating other dog's poo. Our crew is diligent about quickly cleaning dog waste, and if we see that a dog has worms, we will isolate him and contact the owner immediately to let them know. Once wormed, a dog should stay home for at least a week to give the dead parasites time to get out of their system.

Giardia is much more prevalent after it has rained, and living in Cleveland, we are destined to have our pets exposed to it at some point. It is a protozoan parasite that may give your dog bloody diarrhea and/or bloody vomit. It often appears as though your dog is bleeding internally. It smells nasty, and you should get your dog to the vet ASAP as this can cause severe dehydration and may weaken your dog.

Coccidia is another water related cootie with similar symptoms, although not quite as severe. Your vet can treat both of these, and most dogs recover quickly with the right medical attention.

These are common bugs that pooches transfer from time to time. If you suspect that your dog has ANY of these, PLEASE KEEP THEM HOME! It's not fair to expose the other dogs to this.

## **DOGGY DISAGREEMENTS**

DogTopia is diligent about playground rough housing and our strict temperament screening, to give you a peace of mind that your dog is properly supervised while in our care. We believe that the benefits of dog daycare far exceed the downfalls, and that's why we love what we do. We implore all new clients to "know thy dog" and help us anticipate and avoid problem dogs and problem behaviors.

### **Injuries**

Dogs play with their teeth; they grab each other by the neck, nibble on tails and paws, and steal toys from each other. Therefore, injuries, including nicks, scrapes, and puncture wounds will occasionally happen. The employees are trained to anticipate any problems and to break up excessively rough play and fights as quickly and safely as possible.

### **Doggy Time-Out**

**Dogs, like children, often need a little 'quiet time' in order to settle down. Dogtopia was designed with a 'Doggie Decompression Chamber' to meet this need. This fenced in area is utilized in a variety of ways.**

Dogs that are new to daycare will be placed in this area and monitored until they are calm enough to be introduced into the group. This area may also be used to contain dogs who routinely become overly excited when they come to daycare, or for dogs who become overly excited while playing. This area may also be used for overly tired and 'cranky' dogs to rest.

On occasions when the fenced area is not available or appropriate, Dogtopia will use the closed utility room area where we have dog crates, your dog may be placed in a dog crate for a doggy time-out. An appropriate size crate will be used for your dog.

### **Illness**

Dogtopia makes every effort to insure the safety and health of all dogs in daycare. Medical records for all dogs are kept on file to ensure that:

1. Dogs have had a thorough health exam in the last year.
2. Dogs are current on all required vaccinations.
3. Dogs are on an appropriate heartworm and flea preventative.

In addition to these requirements, we ask all owners to closely monitor their dog's health and please keep them at home if they are not feeling well. The Dogtopia staff has been trained to identify dogs that may not be feeling well and will separate such dogs from the group until they can be sent home.

### **Stinky Dog Syndrome**

For some dogs, the essence of a good time is to become stinky, and therefore, stinkyness is an inevitable outcome of play. Your dog may be drooled or slobbered upon by their dog friends. Also, some dogs enjoy rolling in stuff that is less than pleasant to smell. Daycare Staff will clean messes as quickly as possible to try to prevent such a situation. If it is not possible to clean a dog without giving a bath, we make every effort to contact you for permission to fully bathe your dog at your expense.



## DOG-TOE-PEE-AH

1. An ideally perfect place  
for canines of all breeds.

2. A location for canines to spend  
perfect days in harmonious social conditions.

### Dismissal Policy

All dogs that attend DogTopia Daycare for Dogs have been evaluated for aggression issues, however, there is always a potential for aggressive incidents and fights to occur.

It is our policy to immediately dismiss any dog that has been involved in an act of aggression based on the following criteria:

- It was difficult for the staff to successfully intervene and separate the dogs.
- The incident was an intentional act of aggressiveness and resulted in a broken skin injury to another dog or staff member.
- The dog continued to behave aggressively towards the other dog involved after a lengthy time out period.

One of DogTopia's main goals is to help ensure the safety of both your dog as well as our staff; therefore, this policy is strictly enforced. DogTopia reserves the right to dismiss any dog that is a potential threat to other dogs and/or staff personnel, or at the discretion of the Manager, DogTopia owner and/or on staff trainer.